



# Fee Information Document



Name of the account provider: TSB Bank plc

Account name: Premier Enhance Account

Date: 1 June 2023 (Fees are correct at this time)

- This document informs you about the fees for using the main services linked to the payment account. It will help you to compare these fees with those of other accounts.
- Fees may also apply for using services linked to the account which are not listed here. Full information is available in our Personal Banking terms and conditions, our Banking Charges Guide and any account specific terms and conditions where applicable.
- A glossary of the terms used in this document is available free of charge.

Service	Fee
<b>General account services</b>	
<b>Maintaining the account</b> Includes a <b>package of services</b> consisting of: <ul style="list-style-type: none"> <li>• <b>Worldwide Travel Insurance</b> Year round cover with family and winter sports cover for the account holder and their family</li> <li>• <b>AA Breakdown Cover</b> UK Roadside Assistance, At Home, National Recovery, Onward Travel and Accident Assist</li> <li>• <b>Mobile Phone Insurance</b> International Mobile Phone Cover for loss, theft, accidental damage, mechanical breakdown and unauthorised calls. Customers have the option to cover up to 2 phones on a sole account and 3 on a joint account</li> <li>• <b>Preferential charges on purchases abroad with a TSB Premier Visa debit card</b> Premier customers using their Premier debit card do not have to pay the £1 Point of Sale fee on overseas debit card purchases</li> </ul>	Monthly £25.00 <b>Total annual fee</b> £300.00

<ul style="list-style-type: none"> <li>• <b>Arranged overdraft interest free limit</b> of up to £250 (subject to application and approval)</li> </ul> <p><b>AVA Policy Conditions</b> You can view your full current account benefits, and Terms and Conditions by visiting <a href="http://tsb.co.uk/addedvalueaccounts">tsb.co.uk/addedvalueaccounts</a></p>																									
<b>Payments (excluding cards)</b>																									
<b>Direct debit</b>	fee not charged																								
<b>Standing order</b>	fee not charged																								
<b>Sending money within the UK</b>	<table> <tr> <td>Faster Payment</td> <td>fee not charged</td> </tr> <tr> <td>CHAPS</td> <td>£30</td> </tr> <tr> <td colspan="2">Sending money within the UK in a foreign currency:</td> </tr> <tr> <td>Internet Banking</td> <td></td> </tr> <tr> <td>Up to £5,000</td> <td>£10</td> </tr> <tr> <td>Over £5,000</td> <td>£17.50</td> </tr> <tr> <td>Telephone Banking</td> <td>£20</td> </tr> <tr> <td>Branch</td> <td>£20</td> </tr> </table>	Faster Payment	fee not charged	CHAPS	£30	Sending money within the UK in a foreign currency:		Internet Banking		Up to £5,000	£10	Over £5,000	£17.50	Telephone Banking	£20	Branch	£20								
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<b>Cards and cash</b>		
<b>Cash withdrawal in pounds in the UK</b>		fee not charged
<b>Cash withdrawals in euros in EEA countries</b>	When we do the currency conversion: Non-pounds transaction fee (debit card and ATM card) Non-pounds cash fee (debit card and ATM card) When we don't do the currency conversion: Non-pounds transaction fee (debit card and ATM card) Non-pounds cash fee (debit card and ATM card)	2.99% of amount withdrawn fee not charged fee not charged fee not charged fee not charged
<b>Cash withdrawal in all other foreign currencies outside the UK</b>	When we do the currency conversion: Non-pounds transaction fee (debit card and ATM card) Non-pounds cash fee (debit card)  Non-pounds cash fee (ATM card) When we don't do the currency conversion: Non-pounds transaction fee (debit card and ATM card) Non-pounds cash fee (debit card)  Non-pounds cash fee (ATM card)	2.99% of amount withdrawn 1.5% of amount withdrawn (min £2 and max £4.50)  1.5% of amount withdrawn (min £1.50) fee not charged 1.5% of amount withdrawn (min £2 and max £4.50) fee not charged
<b>Debit card payment in pounds</b>		fee not charged
<b>Debit card payments in euros in EEA countries</b>	When we do the currency conversion: Non-pounds transaction fee Purchase fee When the seller does the currency conversion: Non-pounds transaction fee Purchase fee	2.99% of payment amount fee not charged fee not charged fee not charged fee not charged
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Overdrafts and related services		
<b>Arranged overdraft</b>	Monthly interest: Below or at interest free limit (up to £250 subject to application and approval) Over interest free limit (up to £250 subject to application and approval)	fee not charged  2.84% (39.90% EAR**) on amount used over interest free limit
<b>Unarranged overdraft*</b>	Monthly interest:	2.84% (39.90% EAR**) on full amount used
<b>Refusing a payment due to lack of funds*</b>	Returned Item Fee	fee not charged
<b>Allowing a payment despite lack of funds</b>	Please see unarranged overdraft fees above	
<p>*The monthly cap on unarranged overdraft charges for your Premier Enhance Account is £30. Further details can be found online at <a href="https://tsb.co.uk/current-accounts/overdrafts/reducing-unarranged-overdraft-max-monthly-fee/">tsb.co.uk/current-accounts/overdrafts/reducing-unarranged-overdraft-max-monthly-fee/</a></p> <p>**EAR is the equivalent annual rate. This is the actual annual interest rate of an overdraft. Excludes account fees and charges.</p>		
Other services		
<b>Cancelling a cheque</b>	Lost or stolen cheque Any other reason	fee not charged  £10

Need some extra help to do your banking? This might be due to physical or mental wellbeing or a life event. We're here to support you. Let us know what you need by calling **03459 758 758**, chat to us in the Mobile Banking App, or visit us in branch.

This information is available in large print, braille and audio. Ask in branch or call us on **03459 758 758** (lines are open from 8am to 8pm, 7 days a week).

If you have a hearing or speech impairment you can call us using the Relay UK service. Type '18001' before entering our telephone number. A member of the Royal National Institute for Deaf People will join the call to speak with us as you send and receive text messages. Please visit [www.relayuk.bt.com](http://www.relayuk.bt.com) to read how they manage your data.

Mobile Phone Insurance is administered by Lifestyle Services Group Limited and underwritten by Assurant General Insurance Limited.

AA Breakdown Cover is administered by The Automobile Association Ltd. AA Accident Assist and Onward Travel are underwritten by Acromas Insurance Company Limited.

Worldwide Family and Winter Sports Travel Insurance is underwritten by Aviva Insurance Limited. Registered Office: Pitheavlis, Perth, PH2 0NH. Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Registration no 202153.

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